



Lindpro

Every day is filled with decisions

– let us simplify your day with our technical solutions

# Lindpro, in numbers

**20** **Branches**  
Nationwide and local – we are close to you and your business.

**6** **Technical centres**  
Our 6 centrally located technical centres give you easy access to information about new technology and optimisation options.

**100+** **Contracts a year**  
All these projects with customers give us vast experience.

**0.032** **Error rate**  
We focus sharply on quality assurance – for each million DKK we supply/ deliver under contract, the rate of error is 0.032 serious or critical defects.

**5,500+** **Service customers**  
We live by and for satisfied customers.

**1,200+** **Subscribers**  
Keep track and enjoy operational security with our service process.

**80 out of 100** **Points from our customers**  
In Lindpro's customer satisfaction survey our customers awarded us 80 points out of 100.

**400** **Service vehicles**  
Your time is important, that is why all our service vehicles are fully equipped. Always.

**1,000** **Employees**  
The Lindpro people you will meet are experienced and proud professionals who will help with all your technical assignments.

**9 years'** **Training**  
We train and challenge our employees constantly – so that you can be assured skilled and professional craftspeople.

**100+** **Apprentices**  
Lindpro aims to help raise the level of professionalism for the entire industry. Apprentices are the future of the industry.



# Your guarantee of quality and security

Lindpro works systematically to improve productivity, safety and the environment by incorporating these factors right from the planning phase of our work. This means, among other things, that we model projects virtually and thereby minimise errors and defects before the start of assignments and projects. Our vision is to be the most attractive partner.

Lindpro regularly carries out random testing to ensure that assignments, projects and services are performed correctly. We deliver within budget at a quality level that, as a minimum, fulfils applicable regulatory requirements, has a high professional level and fulfils all your expectations.

At Lindpro we prioritise a good working environment – both physical and psychological. Therefore, we work continually on accident prevention. We know that accidents have major consequences for our staff and customer deliveries. Our goal is zero accidents.

Contributing to a better environment entails reducing both our own and our customers' environmental impact. We do this by, among other measures, sorting waste, having energy saving installations at fixed addresses and by advising and making recommendations to our customers on energy optimisation.

Our employees are trained and developed continually to maintain our high level of competence. This will ensure that we have the resources to perform our work properly in relation to health, safety and environment – and at the right quality level. Our most important goal is to strengthen your business through expert guidance and value creating solutions.



Certification is not a comfort blanket, rather it commits us to maintaining our level and to creating continuous improvements that are checked by internal and external audits. Certification has created a greater focus on this area among our employees. They are better equipped to prevent accidents, which also benefits our customers in the form of fit and active personnel.

Christa Hein  
QHSE Officer



## Lindpro is:

- ▶ An authorised electrical and plumbing contractor
- ▶ Quality certified in compliance with ISO 9001 standard.
- ▶ OHS certified in compliance with OHSAS 18001 standard.
- ▶ Environmental certification in compliance with ISO 14001 standard.
- ▶ Certified for:
  - Automatic Intruder Alarm Systems
  - CCTV
  - Access Control Systems
  - Automatic Fire Alarm Systems
  - Automatic Warning Systems
  - Automatic Fire Ventilation Systems, therm./mech.
  - Automatic Sprinkler Systems
  - Thermographic Imaging



# Skills overview

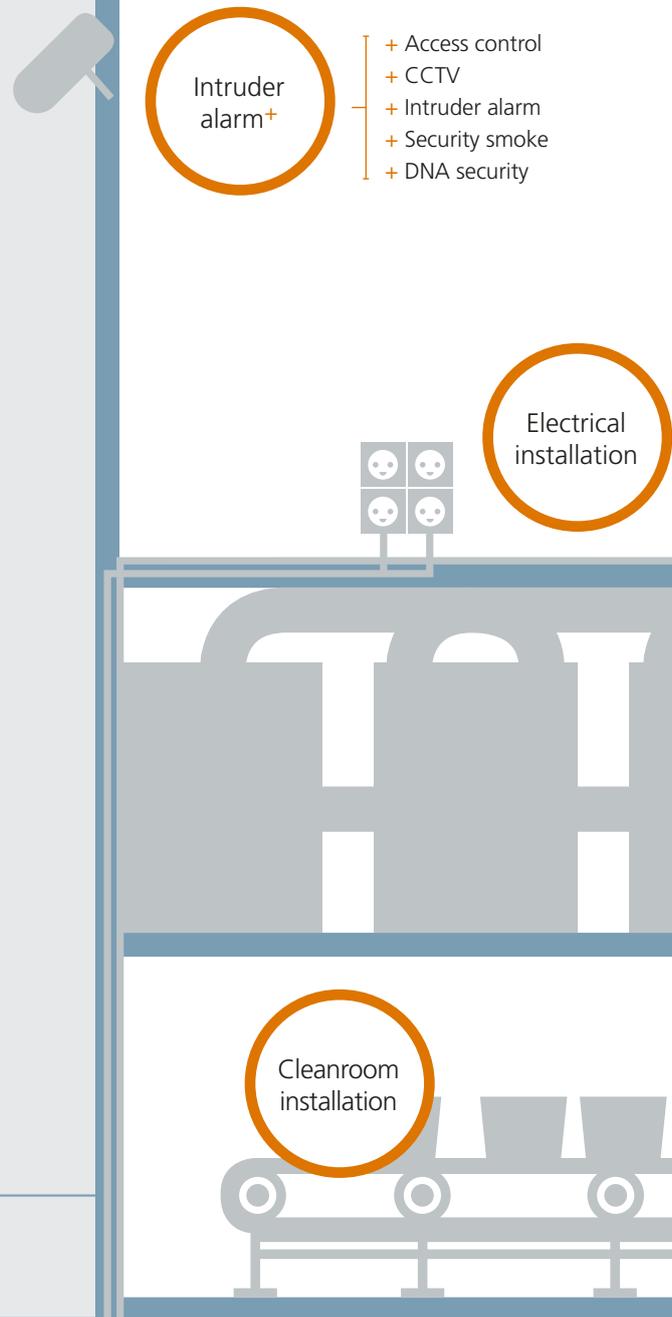
## We are ready with technical knowledge and solutions for your entire building

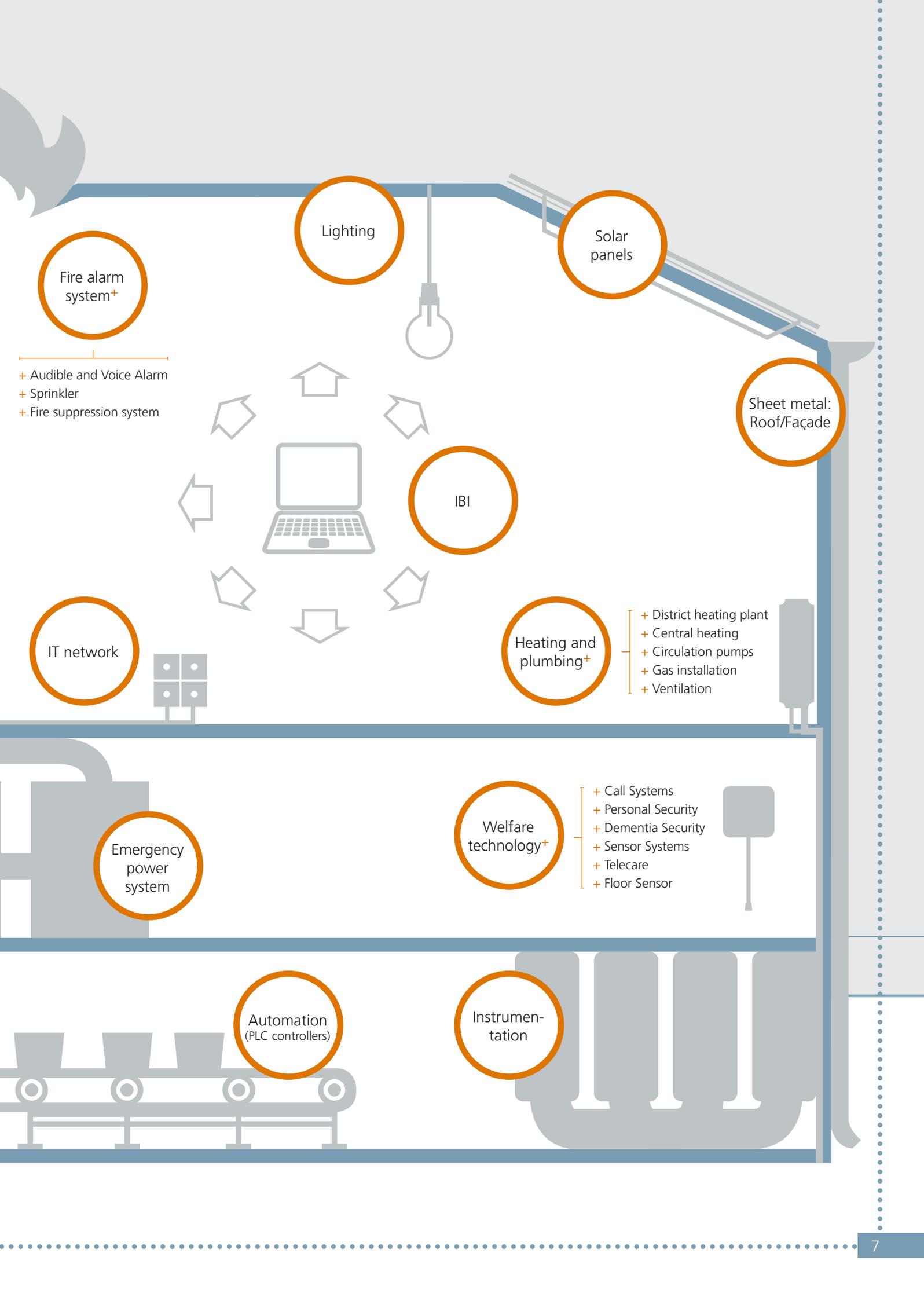
Working closely with you, we tailor solutions that meet your needs for flexibility and comfort aligned with reasonable operating costs and safety. You get a solution based on open systems for which you are free to choose the service provider.

**PUBLIC SECTOR  
COMMERCIAL  
HEADQUARTERS  
RETAIL  
& HOME**

**HOSPITAL  
& CARE**

**PRODUCTION**





Fire alarm system<sup>+</sup>

- + Audible and Voice Alarm
- + Sprinkler
- + Fire suppression system

Lighting

Solar panels

Sheet metal: Roof/Façade

IBI

IT network

Heating and plumbing<sup>+</sup>

- + District heating plant
- + Central heating
- + Circulation pumps
- + Gas installation
- + Ventilation

Emergency power system

Welfare technology<sup>+</sup>

- + Call Systems
- + Personal Security
- + Dementia Security
- + Sensor Systems
- + Telecare
- + Floor Sensor

Automation (PLC controllers)

Instrumentation

# Contract A-Z

**With Lindpro you can entrust your entire technical project to just one provider.**

## **Introductory advice and guidance**

When you involve Lindpro early in the process you are guaranteed a constructive project review where we advise you based on your tender material for the project's technical installations.

Based on our wide knowledge of the newest technology you will receive, for example, recommendations on selection and specification of technical components that increase integration in the building's systems or optimise supply systems, distribution systems, lighting installations, security systems and similar. You get proactive and implementable input into technical solutions that provide energy savings and a sound operating budget as well as optimising project completion within the agreed framework.

## **Choose the whole package or pick and mix**

Lindpro is a total provider of technical services, ranging from lighting, data and heating and plumbing to fire, sprinkler and security solutions and advanced IBI that integrate all the building's technical systems and ensure a manageable operating budget and optimal work conditions.

No matter which one you choose, you are assured a functional and tested solution that takes account of your individual needs as well as regulatory requirements and technical pitfalls. For example, we can help handle your fire strategy report and break it down into concrete partial projects.

## **Optimisation and project development**

Once you have chosen Lindpro as provider and sparring partner for some or all of the technical solution, we begin with detailed planning and project development. Here we review the contract's processes from start to finish to ensure a tightly managed process with planned progress milestones.

## **Quality assured installation and commissioning**

On site, you are assured reliable and planned progress from the time the first cable route is laid until the last lamp is mounted and power is switched on and until any programming of the IBI system is completed.

On all its projects, Lindpro demands high quality and organised performance of the work. This is your guarantee for an operationally secure solution and traceability in any future service and maintenance tasks. We have strict quality assurance processes. Via constructive dialogue we will happily adapt the level in accordance with regulatory demands and client needs.

## **Timely delivery at the price agreed**

Throughout the entire project we have one goal in mind: timely delivery of the completed contract at the agreed price. We can do this because our project managers maintain open and constructive communication throughout the process with all parties so that any potential bottlenecks are quickly identified and resolved.

At delivery we carry out a customer satisfaction survey, check for errors and defects and perform any necessary user training. We are also always ready to provide advice and guidance regarding a future service model that matches your needs.



# Service that meets your needs

## START & OPTIMISATION

### Identifying needs

You tell us about your needs and what is important for you. We contribute our professional expertise. Together we create a technical solution that matches your wishes and requirements and an implementation plan that fits into your daily work. We know the technical and practical possibilities and pitfalls and ensure that you have an optimal decision-making basis for your choice of solution. We help you all the way from identification of requirements to solution design and pricing – based on a project and detail plan.

### Guidance and dialogue

We provide guidance on new technology and solutions in relation to operation, financing and energy, with a focus on healthy and functional buildings that ensure optimal workflows.

### Optimisation of technical plant

We review your building's technical systems and suggest optimisation proposals. For example, benefits to you may include increased comfort when lighting and heating are adapted to the on-site work situation, or cash savings by way of reduced operating costs. Other initiatives include LED lighting, lighting control, water saving fixtures or optimisation of technical systems and balancing of heating systems.

## NEWBUILD OR RENOVATION

New needs arise and evolve every day. Technology is constantly developing. Your tasks may involve both new development and renovation.

Lindpro's specialists help to design the right solutions according to your needs and the latest technical solutions on the market.

**We help with the operation and maintenance of all kinds of technical systems and installations for the industrial, commercial, construction and housing sectors. This means that you only need to contact one service provider for guidance and skilled input.**

## OPERATION & PERFORMANCE

### **Regular service of technical and security systems**

When systems break down or fail to function as planned we are always ready to assist. Your service agreement can provide you with appointed service technicians who know your systems – and you receive an agreement that is continually adapted to your requirements. With a 24-hour response system you are assured a rapid reaction and skilled input on urgent tasks. You get a coordinated effort and a uniform service level in everything from electrical installations and safety systems through indoor climate and lighting control to water, sanitation and heating systems. This provides your employees with optimal surroundings to work in.

### **Preventive maintenance**

Electric power, Internet access and the correct room temperature in the building are important for most people. Every organisation has areas where the technical systems are business-critical. With preventive maintenance we prepare a plan to ensure that the "heart" of your business beats optimally. Connection panel inspection and thermography are just two examples of methods for detecting errors before they lead to consequences. Thus minimising the risk of downtime.

### **Mandatory inspection**

Our service personnel help you to carry out mandatory inspections and inform you about matters that are important to safety. You gain an overview and certainty that your mandatory inspections have been conducted and documented/recorded. We take care of submission of the documentation.

## HANDOVER

### **We help you cross the finish line in connection with implementation and handover**

We will gladly remain on-site and ensure that IT equipment and production facilities have been set up. In this way you can be sure that all technical installations are connected properly and correctly.

### **Technical Facility Management**

Lindpro helps with all kinds of building maintenance of electrical installations and safety systems, from indoor climate and lighting control to plumbing and district heating systems, seven days a week - all year round.



Read more at [www.lindpro.dk](http://www.lindpro.dk)  
or contact us on +45 70 10 16 17  
Lindpro A/S